C L A R I F I C A T I O N S No. 1

Procurement of:

IT Equipment for Schools in Montenegro

**RFB No: MNE-EIB-01-429/23-1881/1**

**Issued on 25th May 2023**

**1/ Question:**

Q 1: Could you please clary if you would accept a bid security from Euler Hermes Deutschland, Niederlassung der Euler Hermes SA, Gasstraße 29, 22761 Hamburg, Germany, as a Guarantor for this bid?

1. ***Answer:***

*Please refer to ITB article 19, Bid Security in particular sub article 19.3 stating the following: “..If an unconditional guarantee is issued by a non-bank financial institution located outside the Purchaser’s Country, the issuing non-bank financial institution shall have a correspondent financial institution located in the Purchaser’s Country to make it enforceable unless the Purchaser has agreed in writing, prior to Bid submission, that a correspondent financial institution is not required…”*

**Q 2:** The tender conditions and requirements are for providing server-client and peer to-peer teaching application. We assume that there are servers/storage existing at each school or at each Municipality regional centre. Could you please clarify what is the brand name and model of the exiting servers/storage?

1. ***Answer:***

*There is no server at the school location, but one computer in the (teacher's) computer classroom would be used as a server.*

**Q 3:** Since the existing servers/storage have been delivered and put into operations by a different supplier, the future supplier of the PC’s & Laptops has no relation to that existing equipment. We assume that the after-sales support and warranty services of the existing equipment (Server/storage) will be carried out by the supplier of that equipment. The supplier of the newly delivered equipment through the current tender procedure has no obligation for providing after-sales support for already delivered equipment and cannot take the responsibility if its operability. In this regard, could you please remove the requirement for providing a statement issued by manufacturer of Servers and Storage that Bidder, or designated Bidder’s subcontractor, are authorized to provide required support services for Montenegro?

1. ***Answer:***

*The following stipulated under Section III - Evaluation and Qualification Criteria, Technical Capacity:*

*“- The Bidder must provide statement issued by manufacturer of Servers and Storage that Bidder, or designated Bidder’s sub-contractor, are authorized to provide required support services for Montenegro. This statement could be given through Manufacturer’s Authorization form” the Contracting authority issued Corrigendum No.1.”*

*will be removed. It will be rectified through Corrigendum No. 1*

**Q 4:** Since the equipment to be delivered will be installed and used by students, we are planning to deliver Microsoft Operating System that is part of Microsoft Shape the Future program. Could you please clarify if the Ministry of Education of Montenegro is part of this program and will be able to provide us with a confirmation letter at a later phase of the project?

1. ***Answer:***

*The Ministry of Education is not currently part of the mentioned program (i.e Microsoft Shape the Future program), nor we have have the information. For this reason, we are not in a position to evaluate your request.*

**Q 5:** The requirements for the Multifunctional printer are based on an outdated device that is not in production/sales. Please note that the successor of that printer has the following minor deviations:

1. Instead of Print first page ready in 8.3 seconds, the newly manufactured printer has first page ready

in less than 8.5 seconds.

2. Instead of first copy speed: 8.9 sec, the newly manufactured printer has first copy page ready in less

than 10 seconds.

Please confirm that those specifications will be accepted by the evaluation committee as the old printer is not available anymore.

1. ***Answer:***

*The proposed suggestions are acceptable to the Purchaser since it refers to the item that is not any more in production/sale. Changes will be part of the Corrigendum No. 1*

**Q 6:** The tender requirement for delivery and installation to the 500 final destinations is 13 weeks from contract signature. Some of the locations where the equipment should be delivered and installed are in remote rural regions that are hardly accessible with a regular transportation vehicle.

Having in mind the complexity of the project from logistics point of view and the worldwide extended deliveries of IT equipment (due to worldwide electronic components shortages), herewith we kindly ask you to provide more time for final implementation of the project and extend the deadline for delivery and installations to 26 weeks from contract signature.

1. ***Answer:***

 *Due to the present situation the Purchaser is not in the situation to extend the deadline for delivery and installations.*

**Q 7**: For providing a cost-effective offer that will be beneficial for the end customer (the students of Montenegro), we kindly ask you to extend the deadline for submission of offer with additional 10 working days, up to 20.06.2023

1. **Answer:**

 *Due to the present situation the Purchaser is not in the situation to extend the deadline for submission of offers.*